ESSENTIAL REFERENCE PAPER B GENERAL FUND - MEDIUM TERM FINANCIAL PLAN						
	RY Model fo					
	2010/11 Actual	2011/12	2012/13	2013/14	2014/15	2015/16
	£'000	£'000	£'000	£'000	£'000	£'000
Net Cost of Services	7,790	15,651	14,038	14,998	15,680	16,656
Interest Payments	661	662	662	662	662	662
Interest & Investment Income	-871	-1,175	-687	-767	-948	-1,644
Pensions Interest/Return on Assets	1,007	1,424	401	401	401	401
Fees & Charges			-94	-253	-370	-488
Growth Items			265	294	347	347
Special Items			43			
Efficiency Savings - Existing plans Efficiency Savings - New			-592	-1,253	-1,559	-1,560 -263
One off Savings			-20	-6	-15	
Known Changes			25	912	1,055	1,159
Planning Contingency			827	721	911	1,163
RCCO/Internal Interest	25	26	25	25	25	25
Net Expenditure	8,612	16,588	14,894	15,734	16,189	16,458
Contribution to / from Earmarked Reserves	162	-124	171	-158	-151	49
Contribution to/ from Interest Equalisation reserve	-1,185	17				
Cost of change Contingency						
Use of General Reserve	993	-66				
Movement on Pension Reserve	8,817	-888	95	95	95	95
Net Expenditure after reserves	17,399	15,527	15,159	15,671	16,133	16,602
Formula Grant/NNDR	-8,182	-6,079	-5,306	-5,278	-5,278	-5,278
Council Tax Freeze Grant		-230	-461			
New Homes Bonus				-1,040	-1,240	-1,440
Area Based Grant	-37					
Transfer (from)/to Collection Fund	16	31	-62			
Demand on Collection Fund	9,196	9,249	9,330	9,353	9,615	9,885
Council Taxbase	57,791	58,123	58,628	58,774	58,950	59,127
Council Tax at Band D	159.13	159.13	159.13	159.13	163.10	167.18
Percentage Increase		0.00%	0.00%	0.00%	2.50%	2.50%

GENERAL FUND - MEDIUM TERM FINANCIAL PLAN								
SUB - SUMMARY Model for Executive 7 Feb 2012								
	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16		
	£'000	£'000	£'000	£'000	£'000	£'000		
Chief Executive & PAs	221	218	219	223	228	237		
Strategic Direction	432	337						
Governance Support			318	325	335	356		
Community Engagement			655	671	685	710		
Director of Neighbourhood services	125	125	124	127	129	135		
Planning & Building Control	1,119	1,264	1,152	1,209	1,259	1,360		
Legal			276	284	291	304		
Housing Services	1,565	1,551	485	497	509	530		
Community Safety & Health	228	249	1,425	1,469	1,508	1,581		
Director of Customer & Community	109	106	106	108	110	115		
Environment	6,129	5,385	5,565	5,804	6,052	6,348		
Customer & New Media	-702	-610	-617	-554	-465	-349		
Economic Development			112	137	167	200		
Revenues & Benefits	267	292	301	339	374	465		
Cultural & Community	2,592	1,229						
Hertford Theatre			241	261	279	305		
Director of Internal Services	147	133	82	84	85	89		
People, ICT & Property Services	341	317	2,266	2,336	2,398	2,510		
Business Support	3,468	3,115						
Financial Support Services	188	143	656	670	683	710		
Democratic & Legal Services	469	605						
Programme Director	107	32						
Corporate Risk			288	296	302	312		
Other (& Adjustment)	901	1,346	611	934	976	963		
Non Distributed Costs	-9,728							
Environment								
Capital Salaries *****	-186	-186	-226	-226	-226	-226		
Net Cost of Services	7,790	15,651	14,038	14,998	15,680	16,656		
Interest Payments	661	662	662	662	662	662		
Interest & Investment Income	-871	-1,175	-687	-767	-948	-1,644		
Pensions Interest/Return on Assets	1,007	1,424	401	401	401	401		
Known Changes			25	912	1,055	1,159		
Contribution to Earmarked Reserves	748	249	171			49		
Contribution to/ from Interest Equalisation reserve	-1,185	17						
Contribution from Earmarked Reserves	-586	-373		-158	-151			
Cost of change Contingency								
Contribution of Vacancies								
		Į	Į	I				

Planning Contingency			827	721	911	1,163
Savings 2012/13			-592	-592	-592	-592
Savings 2013/14				-660	-660	-660
Savings 2014/15					-307	-307
Savings 2015/16						-263
One Off Savings			-20	-6	-15	
Growth 2012/13			265	265	265	265
Growth 2013/14				29	29	29
Growth 2014/15					53	53
Growth 2015/16						
Special Item			43			
RCCO/Internal Interest *****	25	26	25	25	25	25
Use of General Reserve	993	-66				
Movement on Pension Reserve	8,817	-888	95	95	95	95
Car Parking Fees & Charges			-39	-162	-242	-322
Other fees & Charges			-55	-91	-128	-166
Net Expenditure	17,399	15,527	15,159	15,671	16,133	16,603
Formula Grant/NNDR	-8,182	-6,079	-5,306	-5,278	-5,278	-5,278
Council Tax Freeze Grant		-230	-461			
Area Based Grant	-37					
New Homes Bonus				-1,040	-1,240	-1,440
Transfer (from)/to Collection Fund	16	31	-62			
Demand on Collection Fund	9,196	9,249	9,330	9,353	9,615	9,885
Council Taxbase	57,791	58,123	58,628	58,774	58,950	59,127
Council Tax at Band D	159.13	159.13	159.13	159.13	163.10	167.18
Percentage Increase		0.00%	0.00%	0.00%	2.50%	2.50%

<sup>\*\*\*\*</sup> 

If the proposals for the capital prgramme from 2014/15 are accepted there will be an increase in Revenue Contributions to Capital so that the cost of capitalised salaries, £226k per year, is met from the revenue budget. An ofssetting reduction in the planning contingency will ensure the forecast council tax increase is not affected.

#### Pay and Price Assumptions for Medium Term Financial Plan

Data Table	2010/11	2011/12	2012/13	2013/14	2014/15	2015/16	
Overall salary increase (Inclusive of eveything)*	0.65%	1.70%	1.45%	2.00%	1.75%	4.15%	
Members Allowances	0.00%	2.68%				***	
Inflation	2.00%	2.10%	3.00%	3.20%	2.70%	2.70%	
NNDR	2.50%	2.50%	2.50%	2.50%	2.50%	2.50%	
Fuel	5.00%	2.50%	2.50%	2.50%	2.50%	2.50%	
Contract Index - All Contracts	2.00%	2.70%	3.00%	3.20%	2.70%	2.70%	
Contract Index - Street Cleansing	2.00%	2.70%	3.40%	3.50%	3.60%	3.80% * assumed RPIx 25/7/1	1
Contract Index - Refuse Only	2.50%	3.20%	3.40%	3.50%	3.60%	3.80% * assumed RPIx 25/7/1	1
Contract Index - Parking	1.50%	2.20%	3.40%	3.50%	3.60%	3.80%	
Contract Index - Leisure	1.50%	2.20%	3.40%	3.50%	3.60%	3.80%	
Tax Base Increase	0.50%	0.50%	0.25%	0.25%	0.30%	0.30%	
Income							
Increase for Fees & Charges	3.50%	2.50%	2.50%	2.50%	2.50%	2.50% ****	
Increase for car parks	5.00%	2.50%	2.50%	2.50%	2.50%	2.50%	
Interest on investment	2.46%	1.00%	1.10%	1.22%	1.69%	3.00%	
1. Street cleansing / Grounds Maintanence - Apri	il RPI applie	d in April					
2. Refuse & Recyling - April AEI (public sector) a	pplied in Au	gust					
3. Parking - April RPIx applied in January							
5. Leisure - January RPIx applied in January							
*Salary Increase							
Pay award original budget **	0.00	0.20	0.00	1.00	1.00	3.4	
Pay allowance - increments and local award	0.65	1.50	1.45	1.00	0.75	0.75	
** Pay award actuals and now reflected in future	0.65 plans	1.70	1.45	2.00	1.75	4.15	

\*\*\* Subject to IRP recommendation

\*\*\*\*

The 2012/13 increase in parking fees is assumed to take effect from 1 October and remains subject to the parking review. If not implemented the reduction in income will be £39k in 2012/13 and £80k in each subsequent year.

#### OTHER KNOWN REDUCTIONS AND INCREASES

	2012/13	2013/14	2014/15	2015/16
	£'000	£'000	£'000	£'000
Increase in pension costs			92	184
Jackson Square Contract - Rent		8	16	16
Income Shortfall 2009/10 reducing effect		-50	-50	-50
Changes to Terms and Conditions		-130	-409	-503
Markets - marketing & maintenance			22	22
Homlessness grant continuation (reduction in income fro	m 11/12)	50	50	50
Hertford Theatre Hydro Income		-11	-11	-11
National Insurance rebate	25	25	25	231
Waste: Alternate Financial Model (AFM) income reduction	on	150	300	300
Application of New Homes Bonus		520	620	720
LDF Public exam/Green belt review		300	400	100
Housing Condition survey		50		
Future Council elections				100
Total	25	912	1,055	1,159

### Investment Income

Table 1		
Revised figures - after CBS 2011/12	1.81%	£'000 £1,175
2012/13	2.10%	£1,424
2013/14	2.60%	£1,637
2014/15	3.00%	£1,809
2015/16	4.00%	£2,394
Table 2 Revised figures -16/12/11		£'000
2012/13	0.65%	£687
2013/14	0.75%	£767
2014/15	1.25%	£948
2015/16	3.00%	£1,644

Note:

1. The rates at Table1 are inclusive of £10m earning 3.72% to April 2015 arising from the structured deposit.

2. The rates at Table 2 exclude the £10m structured deposit.

In both cases the interest income is inclusive of the interest earned on the structured deposit. The average rate including the structured deposit is shown in the table of Pay and Price Assumptions New Homes Bonus - Income (expenditure shown on known changes sheet)

	2012/13 £'000	2013/14 £'000	2014/15 £'000	2015/16 £'000
New Homes Bonus 11/12 (to be received 11/12 to 16/17)	-415	-415	-415	-415
New Homes Bonus 12/13 (to be received 12/13 to 17/18)	-425	-425	-425	-425
New Homes Bonus 13/14 (to be received 13/14 to 18/19)		-200	-200	-200
New Homes Bonus 14/15 (to be received 14/15 to 19/20)			-200	-200
New Homes Bonus 15/16 (to be received 15/16 to 20/21)				-200
Built into Estimates	840			
	0	-1040	-1240	-1440

# Calculation of Council Tax base

## Updated

	10/11 £	11/12 £	12/13 £	13/14 £	14/15 £	15/16 £
Council Tax Base	57,791	58,123	58,628	58,628	58,774	58,950
Assume increase of 0.5% per annum				146	176	177
	57,791	58,123	58,628	58,774	58,950	59,127
Actual percentage increase		0.57	0.87			

Savings	2012/13 £	2013/14 £	2014/15 £	2015/16 £
Strategic Direction	-	-	-	~
Reduction in service activity				(7,000)
Planning & Building Control Reduction in budget Building control fees Development Control BPI led savings DC miscellaneous costs Planning administration LDF funding Planning policy resources		(50,000) (10,000) (100,000) (12,000)	(50,000) (22,000) (68,000)	(61,000)
Health & Housing Continuation of funding Housing Improvement Agency Integrate environmental strategy and home energy conservation into single function Restructuring the services delivered by Licensing, Community Safety and Environmental Health leading to a reduction in resources	(17,000)	(10,000)	(106,000)	
Licensing & Community Safety Set taxi licence fees to recover full costs Cease contribution to PCSO's (originally in 11/12) ** ** implementation remains subject to Community Safety review	(5,000) (46,000)	(5,000)	(5,000)	
Environment Waste contract shared services saving Waste services contract transition Do not replace Area Environment Inspector & delete lease van after 12 month contract expires	(135,000) (30,000)	(100,000)	(100,000)	
<b>Customer &amp; New Media</b> Saving in cash collection cost Re-letting of parking enforcement contract Replacement of hosted self-service system Reduction in cost of pay and display machine maintenance	(10,000) (230,000) (10,000) (50,000)			

	2012/13 £	2013/14 £	2014/15 £	2015/16
Customer & New Media continued	L	L	L	£
HMRC shared service	(16,000)			
Elm Road income estimate correction	<mark>(16,000)</mark> 13,000	5 000		
	15,000	5,000 15,000		
Rye st/Grange paddocks income estimate correction				
Residents permit income Ware Amwell End - Revision of rent payable by Hertford regional College	(3,000)	3,000		
for student car park spaces	(1,000)	(1,000)		
Grange Paddocks Project				
Elm Road income	(10,000)	(10,000)		
Rye St/Grange Paddocks income	(50,000)	(50,000)		
Link Road resulting from redesignation as short stay	(30,000)	(50,000)		
Northgate End resulting from redesignation as short stay		(56,000)		
Grange Paddocks Project - Resident permit income	(2,500)	(2,500)		
Grange Faddocks Froject - Resident permit income	(2,300)	(2,000)		
Cultural & Community		(15,000)		
C&C - MOW		(15,269)	440.000	
		39,000	118,000	
Castle Hall - new business plan (subject to approval)		(57,671)	(45,000)	
People & Organisational Development				
Reduce HR support		(60,000)		
Reduction in corporate training budget pro rata to staff reduction		(6,000)		
Business Support				
Shared services				(153,000)
				()
Revenues & Benefits				
Shared service efficiencies				(15,000)
Invest to save option		(64,000)		(15,000)
		(64,000)		
Financial Support Services				
Phased reduction in hours of estates staffing		(14,000)	(14,000)	
Review of Financial Support Services		(14,000)	(14,000)	
			(2,000)	

	2012/13 £	2013/14 £	2014/15 £	2015/16 £
Democratic & Legal Services				
Reduction in Legal third party payments budget	(1.000)	(00,000)		(27,000)
Land Charges - staffing reductions Efficiency measures for electoral canvass	(4,000)	(23,000)	(13,000)	
Restructuring of Democratic & Legal Services		(23,000)	(10,000)	
Corporate Risk & Insurance				
Reduction of insurance premiums following retender		(3,000)		
Total to be built into estimates	(591,500)	(660,440)	(307,000)	(263,000)
ALREADY BUILT INTO ESTIMATES				
Strategic Direction				
Reduction in supplies & services budgets	(1,000)			
Reduction in size of Link magazine to A5 (partially offset by growth)	(12,000)			
Planning & Building Control				
Building control fees	(50,000)			
DC miscellaneous costs	(10,000)			
LDF funding	(10,000)			
Health & Housing				
Cease funding Hsg Improvement Agency core & associated services				
- cease Hsg Advice	(5,000)			
<ul> <li>cease Handyperson service</li> <li>cease funding HIA core and associated services</li> </ul>	(16,000) (33,000)			
	(33,000)			
Environment				
Depot materials handling -	(30,000)			
Recycling Banks maintenance	(8,000)			
Bulky waste collection reduced expenditure Commercial waste reduced expenditure	(6,000) (23,000)			
Delete Business Support Assistant Part Time Post FTE Grade 3 - 18.5				
hours)	(12,175)			
,				

Environment continued	2012/13 £	2013/14 £	2014/15 £	2015/16 £
Delete Business Support Assistant Part Time Post FTE Grade 3 - 22.5		L	L	L
hours)	(12,922)			
Reduce Recycling advertising and promotion budget	(31,300)			
Review / reduce level of environmental coordination and advice	(25,000)			
Environmental co-ordination - reduction of previous savings item	25,000			
Cultural & Community				
C&C - MOW	(45,761)			
Review minor grants	(12,500)			
Castle Hall - new business plan (subject to approval)	(83,085)			
Leisure Savings	(86,000)			
Financial Support Services				
Asset management and valuation flexible retirement	(12,000)			
Reprofile 14/15 saving	(38,000)			
Phased reduction in hours of estates staffing	(16,000)			
Business Support				
Restate property budgets	(13,000)			
Internal Audit efficiencies from partnership working	(30,000)			
Corporate Risk & Insurance				
Reduction of insurance premiums following retender	(89,000)			
Revenues & Benefits				
Discretionary Rate Relief	(12,600)			
-				
Corporate Costs				
Reduce corporate management	(50,000)			
	(00,000)			
ALREADY BUILT INTO ESTIMATES	(748,343)			

	2012/13 £	2013/14 £	2014/15 £	2015/16 £
PREVIOUSLY IDENTIFIED SAVINGS SUPERCEDED BY NEW STRUCTURE				
Business Support				
Staffing efficiencies on completion of C3W programme	(56,090)			
Restructuring within facilities services	(50,000)			
Cultural & Community				
Review the Hertford Theatre management structure	(15,000)			
Rationalise and consolidate the range of communty and culture activites	(41,000)			
and projects undertaken	(41,000)			
Democratic & Legal Services				
Restructuring of Democratic & Legal Services	(4,000)			
Restructuring of Democratic & Legal Cervices	(4,000)			
DECISIONS TAKEN IN YEAR ON PREVIOUSLY IDENTIFIED SAVINGS				
Revenues & Benefits Invest to save option now incorporated into shared service budget	(64,000)			
Discretionary Rate Relief revised scheme from 1 April 2012	(17,400)			
	(17,400)			
PREVIOUSLY IDENTIFIED SAVINGS ACTIONED 2011/12	(247,490)			
	(1,587,333)	(660,440)	(307,000)	(263,000)

One Off Savings	2012/13 £	2013/14 £	2014/15 £	2015/16 £
Review of 09/10 outturn CHIEF EXECUTIVE				
<b>Strategic Direction</b> Public Consultation & Research Public Consultation & Research	(9,700) (10,000)	(5,700)	(14,700)	
Total to be built in	(19,700)	(5,700)	(14,700)	0
Already built in				
Financial Support Services Rural Development Project Income Stream	(5,000)			
Total already built in	(5,000)	0	0	0
	(24.700)	(5 700)	(4.4.700)	
Total One Off Savings	(24,700)	(5,700)	(14,700)	0

Special Items	2012/13 £	2013/14 £	2014/15 £	2015/16 £
Review of 09/10 outturn				
Planning & Building Control				
Bldg Control - Supplements	9,000			
Dev Plans - Supplements	6,500			
Dev Control - Supplements	9,000			
Customer & New Media				
Web based permit and dispensations for self service	13,000			
Printing cost- resident permits	5,000			
Total	42,500	0	0	0
	42,000	U	U	<u> </u>

Growth	2012/13	2013/14	2014/15	2015/16
	£	£	£	£
Environment				
Refuse Service - Property Growth			53,000	
Customer & New Media				
Grange Paddocks Project - Maintenance of pay and display machines		3,600		
Annual district wide signs and lines survey	15,000			
Additional notice processing resource .6fte	18,000			
Annual consolidation of traffice regulation orders	5,000			
Growth of signs and lines budget	10,000			
Targetted removals capacity	20,000			
Mobile enforcement capacity	29,000			
Re-instatement of website support	15,000			
Cultural & Community				
Tourism development & markets	21,000			
Business Support	72,000			
ITSG contingency	72,000 35,000			
FM assistant surveyor	35,000			
Growth from capital programme	25,000	25,000		
Total	265,000	28,600	53,000	0

	£	£	£	£
ALREADY BUILT INTO ESTIMATES				
Strategic Direction				
Reduction in size of Link magazine to A5 (partially offset by growth)	4,600			
Environment				
Bulky waste collection - reduced income	11,000			
Commercial waste reduced income	10,000			
Kerbside recyclables income - reduction	75,000			
Playground inspection costs	3,000			
Health & Housing				
Continuation of funding Housing Improvement Agency	20,000			
Total already built in	123,600	0	0	0
Total Growth	388,600	28,600	53,000	0